



Volunteer Role Description

Family Hub Volunteers

This role involves supporting our Family Hubs, and be part of our welcoming and friendly centres, volunteers are an important part of our team. We have a wide range of opportunities, supporting family group sessions, community-based projects and workshops, supporting parents and families across the borough.

Volunteering within our Family Hubs will get the chance to get a real insight into our children and families' service. You will be given an opportunity to begin to explore different career pathways, which may interest you and develop your skills to effectively support children, young people, and their families to make a difference.

You will work alongside other volunteers in this role. As a volunteer role, you will also be ideally placed to promote volunteering opportunities within the Family Hub service.

This opportunity will suit someone who:

- A real opportunity to experience working with children and young people.
- An opportunity to consider this as a future career option.
- Learn about job roles and meet practitioners in Family Hubs and within our wider Children and Families Services
- Wants to make a difference to people's lives.
- An opportunity to learn new skills and share your knowledge with others.
- Get great experience to include on your CV or future application forms.
- Meet a range of new people and support children, parents and families.

The training programme for this role includes:

- Safeguarding Training
- Prevent Training
- Additional In-house training is available (e.g. Infant Feeding – Level 2)

We require all volunteers to attend training as part of their role. This may be delivered in a range of ways including attending organised training sessions, work shadowing and through supervision. Training may be delivered at a range of venues.

This role requires a DBS check.

For more information, please contact volunteer@redcar-cleveland.gov.uk