**Family Hubs Request for Service**

**To be returned to** Familyhubs@redcar-cleveland.gov.uk

Please complete as much of this form as possible to help us fully understand the children’s circumstances. Requests may be returned to the referrer asking for more information if key parts of the form are left blank. Please note that requests will only be accepted if the family have agreed to engage with support. Please explain to the parent that their personal information and that of the children they have parental responsibility for, will be stored on a Council database (EHM Groupworks) and may be shared with other agencies, to ensure they receive the best service and support.

|  |  |
| --- | --- |
| Date of request |  |

**About you:**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Name |  | Role | |  |
| Address |  | Agency (if professional) | |  |
| Telephone number |  | Mobile Number | |  |
| Email |  | | | |
| We my want to contact you to discuss further, what is the preferred method of communication? | | | Telephone  Mobile  Email | |
| Have the family agreed to engage with Early Help support? | | | Yes  No | |

**ABOUT THE FAMILY:**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Family member name | Relationship | DOB/EDD | Gender | Ethnicity |
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**CONTACT DETAILS:**

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| --- | --- | --- | --- | --- |
| Current address |  | | Landline |  |
| Mobile |  |
| Postcode |  | Email |  | |

**CHILD/YOUNG PERSONS DETAILS:**

|  |  |
| --- | --- |
| **Does the child have disability or additional needs?** | **Yes  No  Unknown** |
| **If relevant, please update the child-young person’s record via the links below.** | |
| **Is the child/young person a young carer?** |  |
| **Who is the child/young person a young carer for?** |  |
| **Are there any additional support needs for any family member? e.g. literacy, translator, access etc** |  |
| **If yes, please state** |  |

**FAMILY NEEDS:**

|  |  |
| --- | --- |
| **Has a partner-led early help assessment been completed for the family?** | **Yes  No  Unknown** |
| **If yes, please state date completed.** |  |
| **Who was the lead professional for the Partner-led Early Help Assessment?** |  |

**ARE THERE ANY PROFESSIONALS/AGENCIES WORKING WITH ANY FAMILY MEMBERS? e.g. GP, Health Visitor, School, Nursery, mental health services, Key Worker**

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| --- | --- | --- |
| Professional’s name | Agency | Involvement |
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| **What is working well?** |
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| **What are we worried about?** including any complicating factors which could make the worries worse, i.e. mental health, isolation, domestic violence, separated parents, substance misuse etc |
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| **What needs to happen?** (Please explain why you would like this service) |
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**Services available through Family Hubs**

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| --- | --- | --- |
|  | **Early Years SEND (Portage)** | Portage groups offer support to children with complex needs (a child who has two or more delays) and their families. This includes arranging assessments with other professionals and setting targets to improve outcomes and make learning easier. Early Years SEND practitioners lead the groups who are fully qualified childcare and portage professionals who can coordinate services and support for the family.  Age - from 6 weeks upwards For children with complex physical and health needs. |
|  | **HENRY- Full Programme** | HENRY is a successful and evidence-based intervention which aims to support young children and their families in understanding and addressing the issues relating to healthy eating and weight gain. Holistic family focused approach, recognising that emotional well-being and confident, responsive parenting are just as important for a healthy lifestyle as nutrition and activity.  8-week programme for 0-5 year olds and parents/carers. |
|  | **HENRY – Fussy Eating** | This is a one-off session to support parents / carers when children have become restricted in the foods they eat. This session also provides helpful resources to get the whole family involved in setting healthy habits. |
|  | **HENRY- Eat Well for Less** | Healthy eating doesn’t have to be expensive. This workshop helps the whole family eat well for less including recipes and tips for a cheaper shopping basket. |
|  | **HENRY- Starting Solids** | This is a one-off session which explores when, how and what to feed your baby. Suitable for families with babies aged 3-8 months. |
|  | **Solihull Low Level Parenting Support**  **(Home visiting)** | For 0-5-year olds – providing parents with basic support, guidance and information for example routines and boundaries; choices and consequences, praise and rewards. The package of support will be tailored to meet the individual family’s needs. |
|  | **Chat, Sing and Read (At home)** | Chat Sing and Read - For 0-2 year olds. This package is aimed to support parents in improving the home learning environment for their children. It provides quality play and learning experiences, which will help children to reach their developmental milestones. It supports with attachment, relationships and social isolation and provides parents as their child’s first educator with the tools and confidence to promote their child’s overall development and help them to reach their full potential |
|  | **Chat, Sing and Read (Group)** |
|  | **Wriggle, Read and Rhyme** | For 2+ years. The 5-week programme aims to promote early communication, language and literacy development and increase awareness of parents in relation to the home learning environment by regularly sharing stories, books and rhymes. |
|  | **Peer Supporter visit**  **(Parenting)** | For new parents/carers not familiar with family hubs, peer supporters will engage parents into appropriate groups in the hubs. |
|  | **Peer Supporter visit**  **(Breast Feeding)** | For new breast-feeding Mums, the peer supporters will provide infant feeding support initially and engage into the Breast Friends groups to allow for peer support with other mums. |
|  | **Peer Supporter visit**  **(Perinatal mental health support)** | For new parents who have low mood, peer supports will provide some initial support before engaging them into local groups |
|  | **Sensory Kidz** | A play and stay group for parents with their children who have some sensory needs **aged 1-4 years old**. The group aims to introduce families to the Hubs and provide play activities and an opportunity for peer support for parents/carers of children with some emerging additional needs. All children should be mobile. Parents will be contacted prior to the group to understand more about their child’s likes and dislikes etc. |
|  | **Infant Massage** | For babies from 6 weeks – 9 months. Aimed to support with bonding and attachment, reducing low mood and social isolation in parents and helps with sleep routines and colic. |
|  | **Home, Fire Safety Assessment** | This is an assessment visit which looks at risks within the home environment followed by advice on equipment and how to keep the home safe.  Safety messages will be shared, and a Fire Safety Referral can be completed to the Cleveland Fire Brigade if necessary.  Aimed at families with children aged 0-5 years old. |
|  | **Other** | Please Specify: |